

**SUBMISSION OF ACTION TAKEN REPORT AGAINST MEDIA REPORT ON LACK OF ADEQUATE BASIC FACILITIES FOR NRC APPLICANTS IN NSKS**

**1) Action against unhygienic conditions:-**

For cleaning the NSKs, two nos of letter have already been issued to Municipality Bongaigaon vide Letter No. Letter No. BNGN/NRC/16/2015/48 dated 4th July, and BNGN/NRC/16/2015/48 dated 4<sup>th</sup> July, 2015.

Also another letter has been issued to Bongaigaon Dev. Authority for arrangement of temporary toilet for NSKs at Rented Houses ,vide letter no BNGN/NRC/NSK/21/2015/25,dated 4th July.

**2) Infrastructure at NSK:**

All NSK are fully equipped with furniture, shade etc. Extra bench will be procured for sitting arrangement at NSKs of Rented Houses under Bongaigaon CRCR.

**3) Adequate Nos of LRCR/LO:-**

1 no of LRCR and 1 no of LO is engaged in all NSK and engagement additional LO is under process.

**4) Training and Capacity Building:**

All the 1<sup>st</sup>, 2<sup>nd</sup> 3<sup>rd</sup> phase training to LRCR/ALRCR and other NRC personnel have been conducted at District and Circle Levels.

Also, Meeting with Students organization, Tea Estate public, Bator Nut, Mobile camps, Miking, Road Shows and 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> phase CLM etc have been conducted at District and Circle levels for Capacity building.

**5) Queue Management ,Token system and Facilities for Women, Senior Citizen:-**

Instruction has been given to all LRCR (Letter no:- BNGN/NRC/NSK/21/2015/30) The same has been undergoing in most of the NSK.

**6) Utilization of other field functionaries:-**

For smooth running of Application receipt process ,Letter has been issued to NCC/NSS/Scout (BNGN/NRC/NSK/21/2015/14 dated 4<sup>th</sup> July 2015 for engagement of Volunteers for maintaining discipline among public.