



GOVERNMENT OF ASSAM
OFFICE OF THE DEPUTY COMMISSIONER::: CACHAR:::SILCHAR
(NRC CELL)

NO. DPMU-316/NRC(P)/2015/NSK Equip./

Dated Silchar, the 17th August, 2015

To,

The State Coordinator,
National Register of Citizens, Assam
Bhangagarh, Guwahati-05

Sub: Action taken report against media report on lack of adequate basic facilities for NRC Applicants at NSKs.

Ref: Govt. letter No. SPMU/NRC/Media Report & Responses/158/2015/18 dated 10/07/2015.

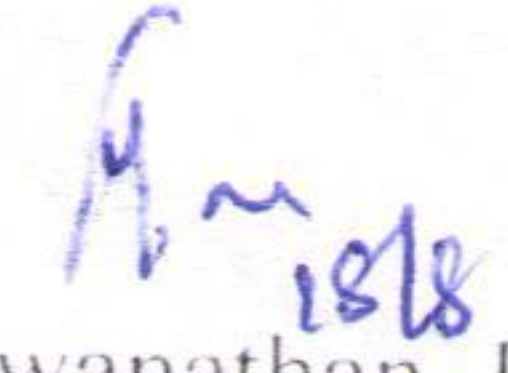
Sir,

In inviting a reference to the subject cited above, I have the honour to furnish the Action Taken Report against media reports received from your end vide letter under reference.

1. To assist the LRRCR, additional Local Officers have been appointed. Training was also imparted to the LOs along with LRRCRs.
2. Training to field functionaries such as LMs, SKs, FLOs etc. have been imparted and also instructed to help public in filling up their Application forms.
3. All CRRCRs have been provided with instructions to maintain separate queue for Sr. Citizens and Women.
4. Shelter has been constructed in NSKs as per instruction from your end to protect public from Sun and rain while waiting to submit their application forms..
5. All NSKs have been provided with Ceiling Fans.
6. To avoid long rush and long waiting hours at NSKs for Application Form submission, Token System has already been introduced and it has thus reduced the waiting hours.
7. The CRRCRs have already been instructed to conduct training for youth clubs and other youth groups from Tea Gardens to help them fill up Application Form for the public.
8. For the hard to reach area where public are facing difficulty to submit their Application Form, Mobile NSKs have been arranged to collect their Application Forms. .
9. Online Form submission was also promoted through electronic and print media through Press Conference and CLMs.

Submitted for favour of your kind information.

Yours faithfully


(S. Viswanathan, IAS)
Deputy Commissioner
Cachar:::Assam

