

SUBMISSION OF ACTION TAKEN REPORT AGAINST MEDIA REPORT ON LACK OF ADEQUATE BASIC FACILITIES FOR NRC APPLICANTS IN NSKS

1) Action against unhygienic conditions:-

For cleaning the NSKs, two nos of letter have already been issued to Municipality Bongaigaon vide Letter No. Letter No. BNGN/NRC/16/2015/48 dated 4th July, and BNGN/NRC/16/2015/48 dated 4th July, 2015.

Also another letter has been issued to Bongaigaon Dev. Authority for arrangement of temporary toilet for NSKs at Rented Houses ,vide letter no BNGN/NRC/NSK/21/2015/25,dated 4th July.

2) Infrastructure at NSK:

All NSK are fully equipped with furniture, shade etc. Extra bench will be procured for sitting arrangement at NSKs of Rented Houses under Bongaigaon CRCR.

3) Adequate Nos of LRCR/LO:-

1 no of LRCR and 1 no of LO is engaged in all NSK and engagement additional LO is under process.

4) Training and Capacity Building:

All the 1st, 2nd 3rd phase training to LRCR/ALRCR and other NRC personnel have been conducted at District and Circle Levels.

Also, Meeting with Students organization, Tea Estate public, Bator Nut, Mobile camps, Miking, Road Shows and 1st, 2nd and 3rd phase CLM etc have been conducted at District and Circle levels for Capacity building.

5) Queue Management ,Token system and Facilities for Women, Senior Citizen:-

Instruction has been given to all LRCR (Letter no:- BNGN/NRC/NSK/21/2015/30) The same has been undergoing in most of the NSK.

6) Utilization of other field functionaries:-

For smooth running of Application receipt process ,Letter has been issued to NCC/NSS/Scout (BNGN/NRC/NSK/21/2015/14 dated 4th July 2015 for engagement of Volunteers for maintaining discipline among public.