

Sl.No.	RFP Volume	RFP Section / Page No.	Existing Clause	To Be Read as
I.	Volume - 1	3.4 NRC UPATION PROCESS Page No. 15 Point (x)	(x) NRC Seva Kendras will be established at each LRRCR office for a cluster of 15-20 villages covering a population of approximately 21,000. Each Help Desk will have 2 Computer Operators with 1 Computer (Laptop) and one Heavy duty printer to issue Legacy Data extract printout. Printer should have a paper feeding and printing system to enable printing only of the extract (of digitised data) to save paper. In case it is found that the system of Legacy Data Printout is taking too much time, modular increase (additional HR with a computer (Laptop) and Printer) shall be made to the LRRCR level.	(x) NRC Seva Kendras will be established at each LRRCR office for a cluster of 15-20 villages covering a population of approximately 21,000. Each Help Desk will have 2 Computer Operators with <u>Two (2) Computers (Laptops) and one Heavy duty printer cum Scanner</u> to issue Legacy Data extract printout. Printer should have a paper feeding and printing system to enable printing only of the extract (of digitised data) to save paper. In case it is found that the system of Legacy Data Printout is taking too much time, modular increase (additional HR with a computer (Laptop) and Printer) shall be made to the LRRCR level.
II.	Volume - 1	3.4 NRC	(xi) A model NRC Seva Kendra shall be	(xi) A model NRC Seva Kendra shall be

		<p>UPATION PROCESS</p> <p>Page No. 15</p> <p>Point (xi)</p>	<p>established to be located at a prime location of the State’s Capital City Guwahati. The model centre would be of a 3-4 times more of the size of a regular NRC Seva Kendra located at LRRCR office. It would act as the model/showcase for all the activities to be carried out by NRC Seva Kendras across the state. The Centre would be equipped with 20 computer operators and 10 computers and 5 printers.</p>	<p>established to be located at a prime location of the State’s Capital City Guwahati. The model centre would be of a 3-4 times more of the size of a regular NRC Seva Kendra located at LRRCR office. It would act as the model/showcase for all the activities to be carried out by NRC Seva Kendras across the state. The Centre would be equipped with <u>10 computer operators, 1 Operations Manager and 1 Customer Support Executive equipped with 12 computers and 10 printers cum scanners.</u></p>
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III.	Volume - 1	<p>4 SCOPE OF WORK FOR SI</p> <p>II. IT & Non- IT Infrastructure for NRC Application Software Deployment in Data Centre (DC) Point H</p>	<p>H. Train end users on different modules of NRC software application. The following is the tentative list of Department users needs to be trained on the NRC software application:</p> <table border="1" data-bbox="787 438 1276 808"> <thead> <tr> <th>S.No.</th> <th>Level</th> <th>No. of Trainees</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Circle</td> <td>306</td> </tr> <tr> <td>2.</td> <td>District</td> <td>54</td> </tr> <tr> <td>4.</td> <td>State Level</td> <td>25</td> </tr> <tr> <td colspan="2">Total</td> <td>385</td> </tr> </tbody> </table>	S.No.	Level	No. of Trainees	1.	Circle	306	2.	District	54	4.	State Level	25	Total		385	<p>H. Train end users on different modules of NRC software application. The following is the tentative list of Department users need to be trained on the NRC software application:</p> <table border="1" data-bbox="1375 438 1873 808"> <thead> <tr> <th>S.No.</th> <th>Level</th> <th>No. of Trainees</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Circle</td> <td>306</td> </tr> <tr> <td>2.</td> <td>District</td> <td>54</td> </tr> <tr> <td>4.</td> <td>State Level</td> <td>25</td> </tr> <tr> <td colspan="2">Total</td> <td>385</td> </tr> </tbody> </table> <ul style="list-style-type: none"> ▪ <u>Locations for department user Training:</u> Tezpur, Jorhat, Silchar and Guwahati ▪ <u>Average number of trainees per location:</u> 75 per location ▪ <u>Batch Size : 25 trainees per batch</u> ▪ <u>Other requirements: Training venue and Training Infrastructure in each location shall be arranged and paid by SI.</u> <p>A. <u>Super User Training to PMC Consultants:</u></p>	S.No.	Level	No. of Trainees	1.	Circle	306	2.	District	54	4.	State Level	25	Total		385
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				<p>Number of Trainees: Two PMC Consultants (to be nominated by the Department)</p> <p>Scope of Training: Detailed System, Application, Database.</p> <p>Location: Guwahati</p> <p>B. <u>Business Analytic Tool Training:</u></p> <p>Number of Trainees: Six (to be nominated by the department)</p> <p>Scope of Training: Detailed user level training of the proposed tool</p> <p>Location: Guwahati.</p> <p><i>Note: For all categories of training - User Manuals and SOPs to be provided by the SI in both soft and hard form. (Language – English)</i></p>
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IT Infrastructure for NRC Application Software Deployment in NRC DC			
IV.	Volume – I	5.2.1 Infrastructure requirements Page No. 44	<u>Existing Table in Page no. 44 to be replaced with the below table:</u>
	<u>Existing Table to be replaced and Read as below:</u>		
S.No	Item	Quantity	
1.	Blade Servers (Web Server, App server, DB server in High Availability mode with <u>minimum</u> six blades	1	
2	SAN Storage Usable 40 TB	1	
3	24 port SAN Switches	<u>1 pair</u>	
4	12 Port Switches	<u>1 pair</u>	

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5	Firewall	1
6	Router	1
7	Virtual Tape Library	1
8	Backup Software	1
9	42U Racks	2
10	<u>In-row Cooler</u>	2
11	UPS 40 KVA	1
12	<u>Centralized Help Desk (manned by two resources)</u>	1
13	Others	

The proposed room layout is attached in Annexure III. SI is required to undertake the civil work like fire proof wall coating, flooring and ceiling work.

*The bidders are encouraged to visit the proposed DC location in consultation with the department and assess the exact requirements

14	Enterprise Database	As required
15	Business Analytics tool	As required

Indicative Specification are provided in Annexure I.

Additional Specifications to be appended to Annexure I

NOTE: The specifications mentioned below are indicative only, The bidder shall make an independent assessment and propose based on the requirements and meet the SLAs.

In-Row Cooler(10 KW)

Features	Specifications
In-Row architecture	Should Capture hot exhaust air directly from the IT equipment, so as to increase the unit's sensible cooling capacity over traditional cooling architectures.
Modular design	Have a modular design to provide scalable solutions to add cooling as demand increases.
Scalable densities	Allow for higher densities to be achieved by integrating containment with room, row and rack cooling system architectures.
Scroll compressors	Utilize few moving parts for increased reliability and life expectancy.

Washable filters	Should be Easy to maintain, cleanable, deep loading mesh filter to remove particles from the return air stream.
Containment system compatible	The unit should have ability to be combined with a Rack or Hot Aisle Containment System to eliminate hot air mixing and maximize cooling efficiency
Head pressure control	Modulate refrigerant head pressure to protect from coil freeze.
Predictable cooling	Placing the unit in the row of racks should move the source of cooling closer to the heat load so as to eliminate air mixing and provide a predictable cooling architecture.
Rack Inlet Temperature Control	Reduce the risk of hot spots at the rack level
Active response controls	Monitor and actively adjusts cooling capacity to ensure proper server inlet temperatures. Through the microprocessor controller, visibility into the operation and health of the unit should be provided.
STANDARD COMPONENTS	
A. Cabinet Construction	
1. Front and rear exterior panels shall be 18 gauge perforated steel with 69.5% open free area, and equipped with a keyed lock to provide a means of securing access to the internal components of the unit. Exterior panels shall be 18 gauge steel with 80 kg/m ³ (5 lb/ft ³) density foam insulation. Insulation complies with UL94-5VA ASTM E84 flame spread and smoke developed rating of 25/50.	

2. The frame shall be constructed of 16 gauge formed steel welded for maximum strength. All units shall provide maintenance from the front and rear, allowing units to be placed within a row of racks.
3. All exterior panels and frame shall be powder coated for durability and attractive finish. Exterior frame and panel color shall have color values: L = 74.50, a = -0.53, b = +8.20.
4. Units shall include casters and leveling feet to allow ease of installation in the row and provide a means to level the equipment with adjacent IT racks.

B. Fans

1. Variable speed direct drive mixed flow DC fan assembly:
 - a. The unit shall be configured for draw-through air pattern to provide uniform air flow over the entire face of the coil. Each unit shall include six 200 mm mixed flow direct drive DC axial fans. Each fan assembly should be designed to provide 180.1 l/s (381.7 CFM) for total unit airflow of 1080.76 l/s (2290 CFM).
 - b. Variable speed fans: Fans shall be variable speed capable of modulating from 30-100%. Fans shall soft start to minimize in-rush current.
 - c. Fan protection: Each fan assembly shall consist of a plastic injection moulded bezel with integral fan discharge finger guard. Inlet of the fan should include a cage type finger guard.
 - d. Operation and service: The unit should be capable of operation in the event of a fan failure. Fans shall be replaceable while the unit is in operation.

D. Microprocessor Controller

1. Monitoring and configuration: The display interface shall allow monitoring and configuration of the air conditioning unit through a menu-based control. Functions include status reporting, set-up, and temperature set points. Four LEDs report the operational status of the connected air conditioning unit.
2. Controls: The microprocessor controller shall come equipped with control keys to allow the user to navigate between menus, select items, and input alpha numeric information.
3. Alarms: The microprocessor controller shall activate a visible and audible alarm in the occurrence of the following events:
 - Cool Fail
 - Air filter clogged
 - Return air sensor fault
 - Supply air sensor fault
 - Rack temperature sensor fault
 - High discharge pressure
 - Low suction pressure
 - Fan fault
 - Water detected
 - Condensate pump fault
 - Air filter run hours violation
 - Group communication fault
 - Supply air high temperature violation

- Return air high temperature violation
 - Filter DP sensor failure
 - Suction pressure sensor failure
 - Discharge pressure sensor failure
 - Persistent high discharge pressure fault
 - Rack inlet temperature high violation
 - External communication fault
 - Internal communication fault
 - On standby input contact fault
 - A-link isolation relay fault
 - Excessive compressor cycling
 - Condensate pan full
 - Upper fan power supply fault
 - Lower fan power supply fault
 - Suction temperature sensor failure
 - Persistent low suction pressure fault
 - High suction pressure
4. Logging: The microprocessor controller shall log and display all available events. Each alarm log shall contain time/date stamp as well as operating conditions at the time of occurrence. The controller shall display the run time hours for major components.
- E. Network Management Card**

The unit shall include a Network Management Card to provide management through a computer network through TCP/IP. Management through the network should include the ability to change set points as well as view and clear alarms.

F. Cooling Coil And Condensate Pan

a. The cooling coil shall use corrugated aluminium fin and copper tube coils. The coil header is equipped with a drip plate in the bottom to capture and direct the condensation accumulating on the suction header tube to the drain pan.

G. Compressor

1. SCROLL COMPRESSOR

a. The high EER (up to 20.0) and few moving parts of scroll compressors shall provide efficient and reliable operation. Scroll technology has unparalleled ability to withstand liquid refrigerant ‘slugging’ which is a major cause of compressor failure.

H. Condensate Pump

1. Dual factory installed and wired condensate pumps shall pump at 9.8 l/h (2.6 g/hr) at 4.9 m (16 ft) of head. Each pump shall have dual internal floats.

2. Each pump shall have a condensate reservoir made of polymeric materials to prevent corrosion.

I. Filters

a. The standard filters shall be 20% efficient per ASHRAE 52.1, MERV 1 per ASHRAE 52.2, 1/2 in washable mesh filter.

b. The optional filter shall be high capacity 2 in pleated, UL 900 Class 2, moisture resistant, with average atmospheric dust spot efficiency of 30%, per AHRAE Standard 52.1, MERV 8 per ASHRAE 52.2.

J. Temperature Sensors

1. Internal Temperature Sensors: The rmistor temperature sensors shall be mounted behind the front and rear doors to provide control inputs

based on supply and return air temperature. Sensor accuracy shall be within ± 1 degree F accuracy.

2. Remote Temperature Sensors: One remote rack inlet temperature sensor shall be shipped with the unit to provide control input based on rack inlet temperature.

M. Bridge Power Cable Trough

1. An overhead power distribution bridge, that sits between adjacent Net Shelter racks and allows for removal of the unit without disrupting the overhead power cabling, is available as an accessory.
2. Cable trough shall be constructed of 16 gauge cold rolled steel with a black powder coat finish.

N. Bridge Data Partition

1. An overhead cable distribution, that sits between adjacent Net Shelter racks and allows for removal of the unit without disrupting overhead cabling, is available as an accessory.
2. Data partition shall be constructed of 16 gauge cold rolled steel with a black powder coat finish.

UPS 40 KVA

MECHANICAL CHARACTERISTICS		
Frame Specifications		
Configuration should accommodate	Max.	4 or more modules (20kW)
Max. Power per Rack for future scalability	kW	80 or more
MODULE SPECIFICATIONS		

Output Active Rated Power	KW	20 (each module)
Module Height		3U
Weight UPS Module	kg	<25 Kgs
INPUT CHARACTERISTICS		
Output Rated Power per Module cosφ 0.8	kVA	20
Output Rated Power per Module cosφ 1.0	KW	20
Nominal Input Voltage	V	3x380/220V+N, 3x400V/230V+N, 3x415/240V+N
Input Voltage Tolerance for Loads in %	V	(-23%/+15%) 3x308 V to 3x460 V for <100 % load (-30%/+15%) 3x280 V to 3x460 V for < 80 % load (-40%/+15%) 3x240 V to 3x460 V for < 60 % load
Input Frequency	Hz	35 – 70
Input Power Factor		0.99 @ 100 % load
Input Distortion THDI		Sine-wave THDi = < 3 % @ 100% load
Max. Input Power	kW	21
Max. Input Current	A	30.4
BATTERY CHARACTERISTICS		

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Variable Number of 12V Battery Blocks	30-50 Nos.	
Temperature compensation	Standard	
Battery Test	Automatic and periodically (adjustable)	
Battery Back-up time	60 minutes	
Battery Type	Maintenance free VRLA Type (25200 VAH with each 20 KW module)	
OUTPUT CHARACTERISTICS		
Output Rated Power per Module	kVA	20
Output Rated Power per Module	KW	20
Output Current In @cosphi 1.0 (400 V)	A	29
Output Rated Voltage	V	3x380/220V or 3x400/230V or 3x415/240V
Output Voltage Stability	%	Static: < +/- 1%

		Dynamic (Step load 0%-100% or 100%-0%): +/- 4%
Output Voltage Distortion	%	With Linear Load: < 1.5% With Non-linear Load < 3%
Output Frequency	Hz	50 Hz
Output Frequency Tolerance	%	Synchronized with mains : < +/- 2 % (selectable for bypass operation) or < +/- 4 % Free running +/- 0.1 %
Bypass operation		At Nominal Input voltage of 3x400 V +/- 15%
Permissible Unbalanced Load	%	100%
Overload Capability on Inverter	%	125 % load for 10 minutes and 150 % load for 60 sec.
Output short capability (RMS)	A	Inverter : 3 x In during 40 ms Bypass : 10 x In during 20 ms
Crest – Factor		3:1
ENVIRONMENTAL CHARACTERISTICS		

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Audible Noise with 100% Load	dBA	57
Operation temperature	°C	0 – 40
Ambient Temperature for Batteries (recommended)	°C	20 – 25
Storage Temperature	°C	-25 - +70
Max. altitude (above sea level)	m	1000m (3300ft) without de-rating
Relative Air-humidity		Max. 95% (non-condensing)
Efficiency AC-AC	%	95.5% @ 100% load 95% @ 50% load 94.5% @ 25% load
Eco-Mode efficiency	%	98 %
STANDARDS		
Safety	EN 62040-1-1, EN 60950-1	

Electromagnetic Compatibility	EN 62040-2
Performance	EN62040-3
Product certification	CE
Degree of protection	IP 20
COMMUNICATION	
Power Management Display (PMD)	1 LCD display for each module
Customer Interfaces : Outputs DRY PORT X 2	5 voltage free contacts For remote signalling and automatic computer shutdown
Customer Interfaces : Inputs DRY PORT X1	1 x Remote Shut down [EMERGENCY OFF] 2 x Programmable Customer's Inputs 1 x Temp. Sensor for Battery Control
Serial ports RS232 on Sub-D9	1 x system frame For monitoring and integration in network management

USB	1x For monitoring and software management
SNMP	SNMP card (For monitoring and integration in network management)
Centralized Help Desk	
<p>a) The helpdesk solution Should cover at least the following processes: Incident management, Problem Management, Change Management, Service Level Management, Service Asset and Configuration management, Service Catalog and Request Fulfilment.</p> <p>b) 2. The solution should provide out-of-the-box categorization, as well as routing and escalation workflows that can be triggered based on criteria such as SLA, impact, urgency, location or customer.</p>	
Specifications for Business Analytic Tool	
<ol style="list-style-type: none"> 1. Should have facility to set business rules 2. Should generate alerts on set rules 3. Should generate exception reports violating set rules 4. Should have ability for data mining 	

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5. Should provide facility to manage users
6. Should have ability to generate aggregated and dis-aggregated reports

Infrastructure¹ for NRC Seva Kendra			
V.	Volume – I	Section 5.3 Page No. 48	<u>Existing Infrastructure table is Revised and to be read as</u>
Item Name		Quantity	Specifications
Laptop Computer (Brand new)		2	Specifications as mentioned below
<i>Revised Specifications for Brand new Laptop computer</i>			
Item	Description		
Processor	x86 Multi Core Processor; Min 1.8 Ghz and 2 MB cache with SYSMark2012 score of 65 and Above		
Chipset	CPU Supportive Chipset		

¹Space for NRC SevaKendra and electricity shall be provided by the department

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System Memory	Minimum 4GB DDR3 RAM-1333 Mhz or Higher
Graphics	Integrated Graphics
Hard Drive	500GB 5400 rpm HDD
Removable Storage	DVD Drive
Display	LED HD 14” with 1024x768 resolution or higher
Communications	Integrated Ethernet (10/100)
Integrated Wireless	Integrated 802.11 b/g/n
Bluetooth	Bluetooth 3.0 or higher
Keyboard	Standard full size Keyboard with touchpad
Battery Life	4-cell Battery Up to 4.5 hours and above

Power	External 65-watt AC adapter
Interfaces / Ports	VGA - One(1)
	HDMI- One(1)
	Power connector -One(1)
	RJ-45/Ethernet -One(1)
	USB 3.0- one (1)
	USB 2.0- Two(2)
Operating System	Genuine Windows XP / 7 / 8.1 Professional
Item	Description
Processor	x86 Multi Core Processor; Min 1.8 Ghz and 2 MB cache with SYSMark2012 score of 65 and Above

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Item Name	Quantity	Specifications
Extra Display Screen	1	21" LCD screen
Item Name	Quantity	Specifications
External web camera	<u>1</u>	<p><u>External web camera specifications (New):</u></p> <p>With minimum resolution snapshots at 5 mega pixel</p> <p>With a USB port to be connected to laptop computer</p>
Item Name	Quantity	Specifications
Scanner cum Printer	1	Specifications as mentioned below

New Specifications for Brand new Scanner cum Printer (B/W Laser Printer with scanner Medium Duty)

Criteria	Specification
Functions	Print, copy, scan
Print /Copy speed black	Normal: Up to 20 ppm or higher
Scan Speed B/W	7 page per minute
Print Paper Size	A4/Legal
Duty Cycle Per Month	8000 Pages(A4 Size) or higher
Supported Media Types	Labels, Cards, Transparencies, Envelopes, Plain paper
Print Languages	Host Based
Processor speed	195 MHZ or Higher

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Compatible Operating Systems	Microsoft® Windows® 8, Windows® 7, Windows ® XP
Memory	16 MB or higher
Input Tray Capacity	150 Pages or higher
Scanner Type	Flat Bed with ADF
Scan Resolution	Up to 1200 x 1200 dpi
Maximum Document Enlargement	400%
Minimum Document Reduction	25%
Scan File Formats	PDF, TIF, BMP, GIF, JPG
Power	Input Voltage : 100 to 240 VAC(+/- 10%), 50/60 HZ(+/- 3HZ)
Power Consumption (Maximum)	500 Watts (Printing) or Lower

Energy Efficiency		Energy® Star qualified
Item Name	Quantity	Specifications
Barcode Label Printer	1	Specification as mentioned below
<u>Barcode Label Printer Specifications (New):</u>		
1.	Interface	Parallel & Serial with cables (for parallel provide PCI based parallel Interface card)
2.	Resolution	203 dpi
3.	Print Speed	10 ips
4.	Print Width	4.09 Inches
5.	Cabinet	Metallic

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6.	Printing Method	Thermal Transfer / Direct Thermal
7.	Memory	Minimum 2MB Flash and 8 MB SDRAM
8.	OS support	Windows XP and above
9.	Symbologies	Linear, PDF-417, Maxi Codes

Item Name	Quantity	Specifications
Barcode Label Scanner	1	Specification as mentioned below

Barcode Label Scanner Specifications (New):

1.	Interface	KB Wedge / USB
2.	Scan rate	Minimum 42 Scan lines per Second

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3.	Technology	Laser
4.	Print Contrast Ratio	35 %
5.	Resolution	5 mil
6.	Bar Code Density / Depth of field	0 to 5.5 inch (13 mil)
7.	Compatibility with Symbology	UPC-A / UPC –E, EAN 13, JAN-13, CODBAR, ADD-ON-2, ADD-ON-5, CODE-93 and Industrial Codes, Interleaved 2 of 5, EAN 128

Item Name	Quantity	Specifications
T-Shirts for SI employees	<u>2</u>	White cotton T-shirt with a logo design (Logo Design shall be provided by Department)

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Item Name	Quantity	Specifications
Apron for SI employees	<u>2</u>	White Apron for winter season with a logo design (Logo Design shall be provided by Department)
Consumables		
Cartridge	As required	
Legal Size Paper	As required	Each NRC Seva Kendra is expected to receive 5000 application approximately during the operating tenure. Each application is expected to be of 2 no. of Legal size pages
Plastic File Folder (Legal size)	5000	

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CDs	200	
CD envelope	200	Bubble pack water resistant CD envelope (CD mailer)
Item Name		
Quantity		
Specifications		
Electrical & Miscellaneous		
DG Set	1	<u>2 KVA</u>
Multi-point Extension power cord	1	
Wiring for setting up DG connection	As required	
Dry powder Fire extinguisher	1	Type DC 2Kg – valid for 1 year

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Item Name	Quantity	Specifications
Furniture		
Chair	4	Plastic moulded chairs with hand rest
Computer Table	2	Processed wood make
Printer cum scanner table	1	Processed wood make
Metallic Almirah	1	Minimum height 6ft , width minimum 3 ft with at least 3 shelves
Vehicle on hire	For 4 months (6 days a week)	
Sitting Bench for applicants		Wooden bench with a minimum capacity to accommodate 5 people

Item Name	Quantity	Specifications
Consumables		
Fuel for DG	As required	
Fuel for vehicle	As required	<i>Note: Mobile Camp scheduling to be done by Department officials(CRCR & LRCR)</i>
First Aid kit	As required	
Manpower requirements		
Computer operator	<p style="text-align: center;">2</p> <ul style="list-style-type: none"> • One for a period 25 months • Another for a period of 10 months 	<ol style="list-style-type: none"> a. The person should be of age 21 years and above. b. The person shall be minimum diploma / Graduate. c. The person should have a basic understanding of operating a computer and should be comfortable with local language.

		d. Basic knowledge in computer operations (Ability to scan, print) and ability to type in Assamese, English & Bengali
<p>Working hours – 9AM to 6 PM on all working days</p> <p><i>May have to work extra days / extended hours depending on the work load</i></p>		
<p>Applicants Footfall in the NRC Seva Kendra: The footfall in the NRC Seva Kendra is expected to be evenly loaded in the first four months. The footfall of applicants in the subsequent may rise.</p> <p>In such event, the SI would deploy an additional HR / Laptop computer / scanner to scan and store the application forms.</p>		

Model NRC Seva Kendra				
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VI.	Volume – I	Section 5.4 Page No. 52 Point 3	iii. Each model NRC should be manned by 20 operators and One operations manager	iii. Each model NRC should be manned by <u>10 operators, one Customer Support Executive</u> and One operations manager
VII.	Volume – I	Section 5.4 Page No. 52 Point 3	Existing Table is replaced and to be Read as below:	
Existing Table in page no.52 is replaced and to be Read as below:				
S. No	Component	Qty	Specifications	

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1.	Building space (<u>2500ft</u>)	1	Provision of separate washroom facility for gents and ladies
2.	Operators	<u>10</u>	<ul style="list-style-type: none"> a. The person should be of age 21 years and above. b. The person shall be minimum diploma / Graduate. c. The person should have a basic understanding of operating a computer and should be comfortable with local language. d. Basic knowledge in computer operations (Ability to scan, print) and ability to type in Assamese, English & Bengali
3.	Customer support Executive	<u>1</u>	As above
4.	Chairs for Operators	<u>11</u>	<ul style="list-style-type: none"> • Fire retardant foam padding. • Pneumatic height adjustment. • Six way adjustment for extra comfort.
5.	Operations Manager	1	<ul style="list-style-type: none"> a. The person should be of age 25 years and above. b. The person shall be minimum diploma / Graduate with an experience in operations of customer facing centres for at least 3 years. c. The person should have a basic understanding of operating a computer and should be comfortable with local language.
6.	Chairs for Operations Manager	1	<ul style="list-style-type: none"> • Cushion chairs with hand rest

			<ul style="list-style-type: none"> with Pneumatic height adjustment. Six way adjustment for extra comfort.
7.	CCTV surveillance system	1 set	<p>The video surveillance recording should be retained for a minimum period of 1 week for possible future playback</p> <p>Backup of the video surveillance should be taken in a secure external device after every week.</p>
<p>ICT Infrastructure in NRC model Seva Kendra</p> <p>The Model NRC Seva Kendra shall have client computers which will be connected through LAN to a local server physically placed in the Model NRC Seva Kendra. This server will host the relevant functional modules for application form receipt. The server should be of adequate capacity with adequate configuration to connect to DC and also to provide local caching of document.</p>			
8.	12 Client Computers with monitor, Keyboard, mouse and mouse pad and single server	12	15 inches monitor
9.	Extra Display Screen (21 Inch LCD)	10	
10	Computer Table	12	Specification as mentioned in NRC seva Kendra infrastructure specifications
11	Barcode Label Printer	10	Specification as mentioned in NRC Seva Kendra infrastructure specifications
12	Barcode Label Scanner	10	Specification as mentioned in NRC Seva Kendra

			infrastructure specifications
13	Scanner cum Printer (Laser Printer with scanner Heavy duty)	10	
Scanner cum Printer Specifications as mentioned below:			
Criteria		Specifications	
Functions		print ,copy, scan, fax	
Print /Copy speed black		Black up to 28 ppm or higher	
Scan Speed B/W		20 page per minute	
Print Paper Size		A4/Legal	
Duty Cycle Per Month		35000 pages per month or higher	
Supported Media Types		Labels, Cards, Transparencies, Envelopes, Plain paper	
Print Languages		PCL based	
Processor speed		400 Mhz or Higher	
Compatible Operating Systems		Microsoft® Windows® 8, Windows® 7, Windows ® XP	
Memory		256 MB or higher	

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	Input Tray Capacity	250 sheets or higher	
	Scanner Type	Flatbed with ADF	
	Scan Resolution	Up to 1200 x 1200 dpi	
	Maximum Document Enlargement	400%	
	Minimum Document Reduction	25%	
	Scan File Formats	PDF, TIF, BMP, GIF, JPG	
	Power	Input Voltage : 100 to 240 VAC(+/- 10%), 50/60 HZ(+/- 3HZ)	
	Power Consumption(Maximum)	1000 Watts or Lower	
	Energy Efficiency	Energy® Star qualified	
	Warranty	Two Year On Site Comprehensive Warranty	
14	Electronic Queue Management Systems	1	Integration with all the counters so as to display the token and counter number through a Digital Display System of minimum size 2 ft X 4 ft
15	Air conditioning	5	Min 1.5 tonne from reputed brand

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	(with adequate ventilation, in case of power failure)		
16	Generator	1	5 KVA
17	LAN equipment	As required	
18	Colour TV (LED)	1	42 inches
19	Filtered water dispensing unit	1	Minimum capacity of 20 litres
20	Desk for filling form	2	Writing stand made of wood / processed wood of appropriate height where an applicant(s) can stand and fill the forms. Each stand should have the sufficient space for filling forms for three applicants at one time.
21	Racks for Newspaper / Magazines	1	Minimum three shelves
22	Designed signage and display		
23	Chairs for Citizens	20	Elegance High Back Chair Metallic PP Arms Metallic Powder Coated Base.
24	Interiors	Set	
25	T-Shirts for SI employees	12	As specified in NRC Seva Kendra Table

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	26	Apron for SI employees	12	As specified in NRC Seva Kendra Table
--	----	------------------------	----	---------------------------------------

Infrastructure at CRCR Offices				
Sl.No.	RFP Volume	RFP Section / Page No.	Existing Clause	To Be Read as
VIII.	Volume – 1	Section 5.5 Page 54 Infrastructure Table	Existing Infrastructure Table is replaced and to be read as below	
Infrastructure²				
Item Name	Quantity	Specifications		
Laptop Computer	2	As mentioned in NRC Seva Kendra infrastructure specifications		
Biometric finger print scanner	1	UIDAI Biometric Device Specifications (BDCS-03-08)		
Barcode Label Scanner	1	As mentioned in NRC Seva Kendra infrastructure specifications		
Heavy Duty Scanner cum Printer	1	As mentioned in NRC Model Seva Kendra infrastructure specifications		
External Hard Disk	1	Min 2 TB Storage Capacity		
T-Shirts for SI employees	<u>2</u>	As mentioned in NRC Seva Kendra infrastructure specifications		
Cotton Apron for SI employees	<u>2</u>	As mentioned in NRC Seva Kendra infrastructure specifications		

² Space for CRCR and electricity shall be provided by the department

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Consumables		
Cartridge	As required	
Legal Size Paper	As required	Each CRCR is expected to take print of 300,000 A4 size pages
CDs	200	
CD envelope	200	Bubble pack water resistant CD envelope (CD mailer)
Furniture		
Chair	2	As mentioned in NRC Seva Kendra infrastructure specifications
Computer Table	2	As mentioned in NRC Seva Kendra infrastructure specifications
Printer cum scanner table	1	As mentioned in NRC Seva Kendra infrastructure specifications
Metallic Almirah	1	As mentioned in NRC Seva Kendra infrastructure specifications
Manpower requirements		
Computer operator	2 One for a period of 24 months and the other for 12 months	<ul style="list-style-type: none"> i. The person should be of age 21 years and above. ii. The person shall be minimum diploma / Graduate. iii. The person should have a basic understanding of operating a computer and should be comfortable with local language. iv. Basic knowledge in computer operations (Ability to scan, print) and ability to type in English
Working hours – 9AM to 6 PM on all working days - <i>May have to work extra days / extended hours depending on the work load</i>		

Volume - 2

NOTE: In RFP Volume – 1 along with the corrigendum, specifications of various IT & non-IT items are provided. The Bidders are instructed to add a compliance column against each specification for all the items. The Bidders should indicate “Yes / No” in the compliance column, as applicable for the Bill of material proposed by the Bidder.

The Bidders are further instructed to prepare a separate document with the compliance sheet for all the components and label the document as Technical Compliance Document and submit along with the Technical Bid response.

Non-provisioning of the Technical Compliance Document would be inferred as an incomplete Technical response.

Sl.No.	RFP Volume	RFP Section / Page No.	Existing Clause	To Be Read as
IX.	Volume – 2	Section 3 Bidding Process Schedule Page No. 8 & 9		Replaced the existing table with the below table:
S. No	Milestone		Timefor Completion	
1.	Releaseof RequestForProposal(RFP)		07-09-2014	
2.	Lastdatefor SubmissionofWrittenQuestionsbyBidders		12-09-2014	
3.	Pre- BidConference		16-09-2014	

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4.	Last Date for Submission of bids	08-10-2014 2:00 PM
5.	Date of opening of the Pre-qualification bids	08-10-2014 3:00 PM
6.	Date & Time of opening of Technical bids	09-10-2014 11:00 AM
7.	Technical Presentation by the Bidders	13-10-2014 11:00 AM onwards
8.	Date of opening of the Commercial bids	To be informed
8.	Contract Finalization and Award of Contract	To be informed
9.	Venue for the Pre-bid Meeting	Conference Hall Office of the Commissioner & Secretary to the Government of Assam & State Coordinator National Register of Citizens (NRC), Assam,

10	Address for Communication			Office of the Commissioner & Secretary to the Government of Assam & State Coordinator National Register of Citizens (NRC), Assam, Assam Secretariat		
X.	13.3 Commercial Bid Format	Format 4 Page No. 70		Revised Format 4 as below		
Format 4: Data Centre (DC) Cost Component						
S.No.	Cost Item	Qty	Unit Rate (in words and figures) –	Total	Taxes & Duties	Total (inclusive of all taxes & duties)
1.	Blade Servers (Web Server, App server, DB server in High Availability mode with minimum six blades	1				
2.	SAN Storage Usable 40 TB	1				
3.	24 port SAN Switches	<u>1 pair</u>				

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4.	12 Port Switches	<u>1 pair</u>				
5.	Firewall	1				
6.	Router	1				
7.	Virtual Tape Library	1				
8.	Backup Software	1				
9.	42U Racks	2				
10.	<u>In-row Cooler</u>	<u>2</u>				
11.	UPS 40 KVA	1				
12.	Centralized Helpdesk	1				
13.	Site preparation cost which includes civil work, False ceiling & Flooring, cabling etc.					
14.	Enterprise Database	As required				

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15.	Business Analytics tool	As required				
16.	Others.....					
	Total Format 4					
XI.	13.3 Commercial Bid Format	Format 5 Page No. 71			Revised Format 5 as below	
Format 5: IT & non-IT Equipment at CRCR						
S.No.	Cost Item	QTY	Unit Rate (in words and figures) –	Total	Taxes & Duties	Total (inclusive of all taxes & duties)
1.	Laptop computer	2				
2.	Biometric finger print scanner	1				
3.	Barcode Scanner	1				
4.	Heavy Duty Scanner cum Printer	1				

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5.	External Hard Disk	1				
6.	Chair	2				
7.	Computer Table	2				
8.	Printer cum scanner table	1				
9.	Metallic Almirah	1				
10.	Cotton Apron for SI Employees	2				
11.	T-Shirts for SI Employees	2				
Total IT & non-IT Equipment for one CRCR			AAA			
Total IT & non-IT Equipment for 153 CRCRs (Total Format 5)			=(153*AAA)			
Format 6: End User Equipment at NRC Seva Kendra						
XII.	13.3 Commercial Bid Format	Format 6 Page No. 72				Revised Format 6 as below

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S.No.	Cost Item	QTY	Unit Rate (in words and figures) –	Total	Taxes & Duties	Total (inclusive of all taxes & duties)
1.	Laptop computer	2				
2.	Extra Display Screen	1				
3.	<u>External Web Camera</u>	1				
4.	Scanner cum Printer	1				
5.	Barcode Label Printer	1				
6.	<u>Barcode Label Scanner</u>	1				
7.	DG Set	1				
8.	Multi-point Extension power cord	1				
9.	Wiring for setting up DG connection					

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10.	Dry powder Fire extinguisher	1				
11.	Chair	4				
12.	Computer Table	2				
13.	Printer cum scanner table	1				
14.	Sitting bench for applicants	1				
15.	Metallic Almirah	1				
16.	Vehicle on hire (For 4 months (6 days a week)					
17.	Cotton Apron for SI Employees	2				
18.	T-Shirts for SI Employees	2				
Total IT & non-IT Equipment for one NRC Seva Kendra			BBB			
Total IT & non-IT Equipment for 1500 NRC Seva Kendra (Total Format 6)			=(1500 X BBB)			

XIII.	13.3 Commercial Bid Format	Format 7 Page No. 73		Revised Format 7 as below		
Format 7: IT & non-IT Equipment at Model NRC Seva Kendra						
S.No.	Cost Item	QTY	Unit Rate (in words and figures) –	Total	Taxes & Duties	Total (inclusive of all taxes & duties)
1.	<u>Annual rent for Space (Approximately 2500sft)</u>	1				
2.	Chairs for Operators	11				
3.	Computer Table	11				
4.	Chair for Operations Manager	1				
5.	CCTV Surveillance System	1set				
6.	Barcode Label Printer	10				

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7.	Barcode Scanner	10				
8.	<u>12 Client Computer with Keyboard , Mouse and Mousepad and single sever</u>	<u>Pls. provide details</u>				
9.	LAN equipment	<u>Pls provide details</u>				
10.	Extra Display Screen	10				
11.	Scanner cum Printer	10				
12.	Electronic Queue Management System	1				
13.	Air conditioning	<u>5</u>				
14.	Generator 5 KVA	1				
15.	Colour TV LED 42 inches	1				
16.	Filtered water dispensing unit	1				
17.	Desk for Application Form Filling	2				

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18.	Rack for Newspaper / Magazines	1					
19.	Designed signages and displays						
20.	Chairs for Visitors	20					
21.	Cotton Apron for SI Employees	12					
22.	T- shirts for SI Employees	12					
23.	Interiors						
24.	Others... if any						
Total IT & non-IT Equipment for one Model NRC Seva Kendra			CCC				
Total IT & non-IT Equipment for One Model NRC Seva Kendra (Total Format 7)			=(1 X CCC)				
XIV.	13.3 Commercial Bid Format	Format 9 Page No. 75					Revised Format 9 as below
S. No	Resource Type	Monthly	Number of	Number of	Cost	Tax	Total Cost

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		Resource Rate	Resource	offices			(Cost +Tax)
1	Resource for NRC Seva Kendra	EEE	1 for 25 months	1500	(EEE x 25) x1500		
		FFF	1 for 10 months		(FFF x 10) x1500		
2	Monthly Resource cost for Model NRC Seva Kendra	GGG	1 Operations Manager for 12 months	1	GGG x12		
		HHH	(10 Operators + 1 Customer Support Executive) for 12 months		HHH x11x12		
3	Resource for CRCR Office	III	1 for 24 months	153	III x 24 x 153		
		JJJ	1 for 12 months		JJJ x12 x 153		
4	Resource for NRC State Data Entry Office	KKK	70	1	KKK x 70 x 1		

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5	Monthly Resource cost for NRC Data Centre	LLL	1 Data Centre Operations Manager for 24 months	1	LLL x 24		
		MMM	1 Application Administrator for 24 months		MMM x 24		
		NNN	1 Database Administrator for 24 months		NNN x 24		
		OOO	1 Systems Administrator for 24 months		OOO x 24		
6	Centralized Help Desk	PPP	2 Resources for 24 months	1	PPP x 2 x 24		
						
Total Cost (Format 9)							

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XV.	13.3 Commercial Bid Format	Format 10 Page No. 76		Revised Format 10 as below	
<p>Format 10 - Operational & Maintenance Cost Component (For both Hardware & software)</p> <p>Provide Cost in figures and words (in Indian Rupees)</p>					
S. No	Cost Item	Annual Rate	Year 1	Year 2	Total Cost (Inclusive of all Taxes)
1	IT & Non- IT Equipment Maintenance Costs	Provide information on the costs			
2	Software Maintenance Cost	Provide information on the costs			
3	System Software				
4	Other Costs				
	Total Format 10				

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XVI.

Volume- 1 (New Annexure)- Annexure- VI- Data Fields in Socio Economic Caste Census (SECC)

SOCIO-ECONOMIC AND CASTE CENSUS 2011 - QUESTIONNAIRE - URBAN

Table - A

Block A - Identification Particulars State: Code [][] Region: Code [][] Village / Town: Code [][][] Ward code No. (Only for town) [][][]										Type of Households: Normal: [] Nucleus: [] Household: []						
Block B - To be pre-printed from MPS schedule Household No. [][][] Household No. [][][] Block Number [][][]					Block C - To be copied from the Abridged Household Enumeration: [][][] Serial No. of Household: [][][][] Type of ES (Type/How used) (For Stationary Tenure) [] (To be obtained from Col. 17 of Sub-census Register of Change Register for Population Enumeration)											
Block D: Individual Particulars																
Serial Number	Name of the person	Relationship to head	Sex	Date of Birth	Marital Status	Name of Father	Name of Mother	Occupation/Activity	Highest educational level completed	Main source of income/earnings	Are Wages earned (Give code)	Disability	Chronic illness	Religion	Caste / Tribe Status	
	Start with the head of the household	Record the relationship in full	1= Male 2= Female	(as per English Calendar)	1=Never Married 2= Currently Married 3= Widowed 4= Separated 5= Divorced			Describe the actual work	1= Illiterate 2= Literate but below Primary 3= Primary 4= Middle 5= Secondary 6= Higher Secondary 7= Graduate or higher 8= Other (Specify)	1= daily 2= weekly 3= monthly 4= irregularly 5= not wage earned	1= hearing 2= speech 3= movement 4= mental retardation 5= mental illness 6= other disability 7= multiple disability 8= not disabled	1= Cancer 2= HIV/AIDS 3= TB 4= Leprosy 5= Other illness 6= No chronic illness	Write name of the religion in full	Give code of Scheduled Caste (SC) or Scheduled Tribe (ST) - 2 Other - 3 No Caste/Tribe - 4	if code 1, 2 or 3 in Col. 15, write name of Caste / Tribe if code 4 in Col. 15 put 'X'	(SC can be only among the Hindus, Sikhs and Buddhists. ST can be from any religion)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(17)
1																
2																
3																

***Main source of income**
 1=Regular/regular, 2=Domestic worker, 3=Green vendor/cab driver/other service provider working on street, 4=Construction worker (mason/bricklayer/stonemason) /welder/repairing goods/vehicle and other trade related worker, 5=Self-employed/artisan worker, 6=Home based worker/artisan/handcrafts worker/taker, 7=Transport worker/driver/handcart/Palmer to driver and cab/conductor/puller/rickshaw puller, 8=Shop worker/assistant/cashier in small establishment/pepper/delivery assistant/other shop worker, 9=Debtory/peon/assistant/room worker, 10=Habitual/regular, 11=Other work, 12=Non-work (Pension/Grant/Scholarship, etc), 13=No income from any source

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SOCIO-ECONOMIC AND CASTE CENSUS 2011 - QUESTIONNAIRE - URBAN

Block E : Household Particulars

Side - B

Section - 1 Housing/ Dwelling				Section - 2 Amenities					Section - 3 Assets Does the household own the following assets (Give Code)					
Predominant material of wall of dwelling room (S) (Give Code)	Predominant material of roof of the dwelling room (S) (Give Code)	Ownership status of this house (Give Code) 1=Owned, 2=Rented, 3=Shared, 4=Living on premises with employer, 5=House provided by employer, 6=Any other.	Number of dwelling rooms exclusively in possession of this household (Record 1,2,3.....)	Availability of drinking water source: 1=Within the premises, 2=Near the premises, 3=Away	main source of lighting: 1=Electricity, 2=Kerosene, 3=Solar, 4=Other oil, 5=Any other, 6=No lighting	Water-seal latrine exclusively for the household (1=yes, 2=No)	Waste water outlet connected to: 1=Closed drainage, 2=Open, 3=No drainage	Separate room used as kitchen exclusively for the household (1=yes, 2=No)	Refrigerator (1=yes, 2=No)	Telephone/Mobile phone : Yes: 1= Landline only, 2=Mobile only, 3=Both, 4=No	Computer / Laptop : Yes: 1=With Internet, 2=Without Internet/ 3=Both N/D	Motorized Wheelers (1=Two/Three wheeler, 2=Four wheeler, 3=No)	A.C (1=Yes, 2= No)	Washing Machine (1=Yes, 2= No)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)

Codes for Block E :

Col.1 Predominant material of Wall of dwelling room
1=Grass/thatch/bamboo etc
2=Plastic/Polythene
3=Mud/unburnt brick
4=wood
5=Stone not packed with mortar
6=Stone packed with mortar
7=G.I./metal/asbestos sheets
8=Burnt brick
9=Concrete
0=Any other

Col.2 Predominant material of Roof of dwelling room
1=Grass/thatch/bamboo/wood/mud etc.
2=Plastic/polythene
3=Hand made tiles
4=Machine made tile
5=Burnt brick
6=Stone
7=Stata
8=G.I./metal/asbestos sheets
9=Concrete
0=Anyother

Block F: Mandatory declarations

1. Is the household giving its consent to place the information in public domain, except data on religion and Caste/Tribe? (1=yes, 2=No)

2. Does the enumerator agree with the responses given by the respondent? (1=yes, 2=No)

3. If 'No' in Q.2 of Block F, give detailed reason (Max 100 characters)

Sec 2011
@ gmail.com

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SOCIO-ECONOMIC AND CASTE CENSUS 2011 - QUESTIONNAIRE - RURAL

Side - A

Identification Particulars		Block A				Name of Block				Type of Household			
State	Code	District	Code	Tahsil/Taluk/PS/Dev Mandal	Block/Circles					Normal 1		
Gram Panchayat	Code	Village / Town	Code	Ward code no (only for Town)						Institutional 2		
										Houseless 3		
To be printed from NPR schedule				Block B				To be copied from the Abridged Houselist				Block C	
Houselist		Household No		Enumeration		Serial No. of Household		Column b of Section 2 or 3 or Column b of section 4					
Block No :				Block No & Sub Block no		(Item 6, Section - 1)							
Block D													
Serial Number	Name of the person <small>(Start with the head of the household)</small>	Relationship to head <small>(Record the relationship in full)</small>	Sex 1= Male 2= Female	Date of Birth <small>(as per English Calendar)</small>	Marital Status 1=Never Married 2= Currently Married 3= Widowed 4=Separated 5=Divorced	Name of Father	Name of Mother	Occupation/Activity <small>Describe the actual work</small>	Highest educational level completed 1= Illiterate 2=Literate but below primary 3=Primary 4=Middle 5=Secondary 6=Higher Secondary 7=Graduate or higher 8=Other(Specify)	Disability 1=in seeing 2=in Hearing 3=in Speech 4=in movement 5=Mental Retardation 6= Mental illness 7=Other disability 8=Multiple disability 9=Not disabled	Religion <small>(write name of the religion in full)</small>	Caste / Tribe Status Give code Scheduled Caste (SC) - 1 Scheduled Tribe (ST) - 2 Other - 3 None of the above - 4	<small>If code 1, 2 or 3 in Q.13, write Name of Caste / Tribe if code 4 in Q.13 put 'X'</small>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
1													
2													
3													
4													
5													
6													
7													
8													

NPR - National Population Register

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SOCIO- ECONOMIC AND CASTE CENSUS 2011 - QUESTIONNAIRE - RURAL														Side- B																							
Household Particulars Block- E																																					
Section - 1 Housing/ Dwelling			Section - 2 Is any household member:		Section - 3 Employment and Income Characteristics					Section - 4 Assets Does the household own the following assets (Give code)			Section - 5																								
					Does any household member :								5A Land owned																								
													Total irrigated land (in acres)		5B Other assets owned																						
1	Predominant material of wall of dwelling room (Give Code)		1	From Primitive Tribal Group :	8	Have a salaried job? (1=Yes, 2=No)	9	if yes in col. 8 Salaried job is in (give code)	10	Pay Income tax or Professional tax	11	Operate an enterprise which is registered with the Government (1=Yes, 2=No)	12	Monthly income of highest earning household member (Give code) Code: 1 = <Rs. 5,000.; 2 = between Rs. 5,000. & 10,000.; 3 = 10,000+ & more	13	Main source of household income from (Give Code)	14	Refrigerator (1=Yes, 2=No)	15	Telephone/mobile phone :	16	Motorized Two Three/Four Wheelers or Motorized Fishing Boat requiring registration (1=Yes, 2=No)	17	Own any land (excluding homestead) (1=Yes, 2=No) if landless, skip to section - 5B	18	Total un-irrigated land (in acres)	19	With assured irrigation for two crops (in acres)	20	Other irrigated land in acres)	21	Mechanized Three/Four Wheeler Agricultural equipment (1=Yes, 2=No)	22	Irrigation equipment (including diesel/kerosene/electric pumpset, sprinkler/drip irrigation system, etc) (1=Yes, 2=No)	23	Kisan Credit Card with credit limit of Rs-50,000 or above	
2	Predominant material of roof of dwelling room (Give Code)		2	1=Yes, 2= No			1=Government, 2=Public Sector, 3=Private Sector		1= Yes, 2= No										1=Yes, 1=Landline only, 2=Mobile only, 3=Both, 4=No																		
3	Ownership status of this house (Give Code)		3	A legally released bonded labour:																																	
4	Number of dwelling rooms exclusively in possession of this household (Record 1,2,3....)		4	1=Yes, 2=No																																	
5			5																																		
6			6																																		
7			7																																		
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Col.1 Predominant material of Wall of dwelling room

- 1=Grass/thatch/bamboo etc
- 2=Plastic/Polythene
- 3=Mud/unburnt brick
- 4=wood
- 5=Stone not packed with mortar
- 6=Stone packed with mortar
- 7=G.I./metal/asbestos sheets
- 8=Burnt brick
- 9=Concrete
- 10=Any other

Col.2 Predominant material of Roof of dwelling room

- 1=Grass/thatch/bamboo/wood/mud etc.
- 2=Plastic/polythene
- 3=Hand made tiles
- 4=Machine made tile
- 5=Burnt brick
- 6=Stone
- 7=Slate
- 8=G.I./metal/asbestos sheets
- 9=Concrete
- 0=Anyother

o F. Mandatory declarations

Is the household giving its consent to place the information in public domain, except data on religion and Caste/Tribe? (1=Yes, 2=No)

Does the enumerator agree with the responses given by the respondent? (1=Yes, 2=No)

3. If 'No' in Q.2 of Block F, give detailed reason (Max 100 characters)

Volume – 3				
Sl.No.	RFP Volume	RFP Section / Page No.	Existing Clause	To Be Read as
XVII.	Volume – 3	Section 2.1 - Page 10	<p><i>Effective Date of Project Commencement</i></p> <p>means the date on which the Conditions Precedent have been satisfied by the SI or waived by Department. For calculation of any of obligations under all project schedules/delays etc., this MSA which has or is likely to have a material Adverse Effect on date will be taken into account as the date of commencement of the Project.</p>	This Clause is Deleted
XVIII.	Volume – 3	Section 5.4 .2- Page 23	<p>“In the event of any increase or decrease of the rate of taxes due to any statutory notification/s during the Term of the MSA or of the SLA, the consequential effect shall</p>	To be read as “ Statutory Taxes & duties prevailing at the time of making payment shall be applicable.

*Corrigendum: Issued for RFP for Design, Development & Maintenance of NRC Software Solution and Setting Up of NRC Seva Kendras
(RFP No. SPMU/NRC/SI/26/2014/260 dated 07th September-2014)*

			be to the account of the SI”	
XIX.	Volume – 3	New Clause Section 11/11		The Penalty shall be calculated on a quarterly basis. The total penalties should not exceed 10% of the total contract value. In the event of exceeding this limit, the Political department may at its discretion will have right to terminate the contract as per the terms and Conditions of this RFP and Draft contract Agreement.
XX.	Volume- 1	Page 58 – Section no, 6	The NRC Project involves deployment of large number of end user computing device for successful operations of NRC Seva Kendra and CRCR offices. In addition, IT Infrastructure for NRC Application Software deployment (DC) would require enterprise level hardware	The NRC Project involves deployment of large number of end user computing device for successful operations of NRC Seva Kendra and CRCR offices. In addition, IT Infrastructure for NRC Application Software deployment (DC) would

Corrigendum: Issued for RFP for Design, Development & Maintenance of NRC Software Solution and Setting Up of NRC Seva Kendras
(RFP No. SPMU/NRC/SI/26/2014/260 dated 07th September-2014)

				<p>require enterprise level hardware</p> <p>SI shall supply Brand New end user computing devices viz., a) Laptops for NRC Seva Kendra, CRCR, b) Printers cum scanners at NRC Seva Kendra & CRCR, c) External Web Cam, Bar Code Scanners, printers for NRC Seva Kendra and CRCRd) Bio Metric Device at CRCR</p> <p>The SI shall take back the above items at the end of the contract period.</p> <p>SI can provide DG set on rent.</p>
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Sd/-
(Prateek Hajela, IAS)
Commissioner & Secretary to the Government of Assam
Political Department &
State Coordinator, NRC, Assam.